



Texas Division of Emergency Management State Situation Report

New Information is in Blue Text

Event Name	21-0003 February Winter Weather 2021
Date	February 26, 2021
Time	0900
Operational Period	February 25, 2021- February 26, 2021
Report Number	15

Regions Affected	
DPS Regions Affected	1, 2, 3, 4, 5 & 6
DDCs Active	1, 3, 4A, 4B, 6, 11, 14, 16D, 17, 19, 20, 21, 22 & 24

STATEWIDE CURRENT SITUATION: On February 24, Governor Abbott delivered a televised statewide address on the state's response to recent power outages caused by the severe winter weather as well as the actions the state is taking to ensure the reliability of Texas' power infrastructure. [Read a transcript of Governor Abbott's address.](#)

Governor Abbott and the Texas Department of Licensing and Regulation (TDLR) have issued a temporary waiver to increase the fuel supply in Texas. This waiver permits regulated refineries to make fuel in compliance with any seasonal specifications and authorizes parties downstream of the refinery, such as terminals and retail fuel stations, to distribute fuel of any seasonal specification until stocks are depleted.

This allowance will expand gasoline production and distribution while ensuring that refiners, distributors, and retailers do not face administrative penalties for having fuel that does not meet set seasonal requirements.

[On February 25, Governor Abbott announced that the Texas Division of Emergency Management \(TDEM\) has re-requested that an additional 54 counties be added to the federal Major Disaster Declaration. The Governor originally requested Individual Assistance for all 254 Texas counties on February 18th. On February 20th, the White House partially approved Texas' request for a Major Disaster Declaration. The partial approval included Individual Assistance in 77 counties and for Public](#)

Assistance (Emergency Protective Measures Only) in all 254 counties. On Monday, TDEM re-requested — and FEMA approved — an additional 31 counties to be added to the President's Major Disaster Declaration for Individual Assistance.

"Our partnership with FEMA and the Biden Administration has opened up crucial resources for several of our communities — but there are still many counties who need this federal assistance as they recover from this winter storm," said Governor Abbott. "I ask FEMA to quickly grant this request so that we can ensure access to the relief that Texans need in the wake of this disaster."

Additional counties will continue to be re-requested as the State of Texas continues to receive information reported from individuals who have suffered damage from the winter storm. Texans are urged to fill out the Texas Division of Emergency Management's State of Texas Assessment Tool (iSTAT) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. FEMA has asked the State of Texas for additional information regarding the amount of damage in the counties that have yet to be declared, and TDEM will continue to present that information until all Texas counties that qualify for federal assistance receive the assistance they need. Texans can complete the iSTAT by visiting damage.tdem.texas.gov or calling 844-844-3089.

Counties included in this request are Archer, Atascosa, Bandera, Brooks, Callahan, Camp, Cass, Clay, Coleman, Delta, Dimmit, Duval, Eastland, Ector, Fayette, Franklin, Frio, Goliad, Hamilton, Haskell, Howard, Irion, Jack, Jim Hogg, Karnes, Kerr, Kinney, Kleberg, Lamar, Lampasas, Lee, Leon, Live Oak, Llano, Marion, Midland, Mills, Morris, Newton, Rains, Randall, Refugio, Robertson, San Augustine, San Saba, Shackelford, Somervell, Starr, Titus, Trinity, Webb, Wilbarger, Willacy, and Young.

On February 25, Governor Abbott announced that the Texas Division of Emergency Management (TDEM), with the assistance of the Texas Military Department, launched a call center to assist Texans, who have limited or no internet access, with completing the State of Texas Assessment Tool (iSTAT). Texans can call 844-844-3089 between 8:00 AM and 8:00 PM seven days a week to submit their disaster damage information. This call center is specifically for Texans who are unable to submit information through the online iSTAT tool.

If needed, a state emergency management professional will visit impacted homes to collect photos and documentation of damage for the validation process.

Texans are urged to fill out the iSTAT, either online or over the phone if internet access is limited, to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent severe winter weather event. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

"The information gleaned from the iSTAT will help us advocate for the support and assistance our communities need to recover from the winter storm," said Governor Abbott. "This call center is available to help Texans without internet access complete this crucial survey."

Visit <http://damage.tdem.texas.gov> to fill out the iSTAT.

On February 24, Governor Abbott and the Texas Department of Housing and Community Affairs (TDHCA) have extended the submission deadline for housing tax credit applications. The original deadline of March 1 has been pushed to Monday, March 8th at 5:00 PM CT to allow extra time for housing developers to secure documentation or other communications needed while people were out of service.

On February 24, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has received federal approval to automatically provide replacement benefits for Supplemental Nutrition Assistance Program (SNAP) recipients in 66 impacted counties for food lost or destroyed due to winter storm Uri, which began on Feb. 11. Those 66 counties met federal criteria for mass replacements of benefits based on the severity of storm impacts in their area.

Current SNAP recipients in the 66 counties receiving approval for automatic replacement benefits do not need to take any action and do not need to call 2-1-1 to receive their replacement benefits. Recipients in the affected counties will automatically receive a percentage of their February benefit allotment on their Lone Star cards by March 4.

Counties eligible to receive automatic partial replacement include: Angelina, Aransas, Bastrop, Blanco, Borden, Brazoria, Brewster, Burnet, Calhoun, Chambers, Coke, Colorado, Comanche, Cooke, Delta, Duval, Eastland, Edwards, Falls, Frio, Galveston, Garza, Gillespie, Glasscock, Goliad, Haskell, Irion, Jim Wells, Kenedy, Kerr, Kinney, Knox, La Salle, Leon, Liberty, Live Oak, Llano, Loving, Lynn, Martin, Matagorda, McCulloch, Medina, Menard, Mitchell, Montgomery, Oldham, Parker, Reagan, Refugio, San Patricio, San Saba, Stephens, Sterling, Sutton, Terrell, Throckmorton, Trinity, Upton, Uvalde, Val Verde, Waller, Williamson, Young, Zapata, and Zavala.

Texans who do not live in one of the 66 eligible counties have until March 31 to report SNAP food loss and request replacement benefits. SNAP recipients in these counties must apply for replacement benefits. SNAP recipients in the 66 counties can also report other food loss and request additional benefits until March 31. To allow people to continue social distancing and stay at home, HHSC is encouraging SNAP clients to request their replacement food benefits by calling 2-1-1 and pressing option 2. Alternately, recipients can download [Form H1855](#) (Affidavit for Nonreceipt or Destroyed Food Stamp Benefits) on the HHSC website. To limit exposure to COVID-19, recipients are encouraged to mail or fax the completed form to HHSC instead of visiting their local offices. Completed forms should be mailed to Texas Health and Human Services Commission, PO Box 149027, Austin, TX, 78714-

9027, or faxed to 1-877-447-2839. For more information, please visit hhs.texas.gov.

To check benefit amounts deposited on a card, SNAP recipients with an online account can visit YourTexasBenefits.com, or they can call the Lone Star Help Desk at 800-777-7328. Administered by HHSC, SNAP is a federal program that provides food assistance to approximately 1.6 million eligible, low-income families and individuals in Texas. Texans in need can apply for benefits, including SNAP and Medicaid, at YourTexasBenefits.com or use the Your Texas Benefits mobile app to manage their benefits.

On February 23, Governor Abbott and the Texas State Board of Plumbing Examiners (TSPBE) announced that the board has identified an additional 500 licensees, as of Sunday, who are capable of performing plumbing under general supervision. These additional licensees have been identified through previously granted waivers to increase the availability of plumbers and Plumber's Apprentices to repair burst pipes as the state recovers from the winter storm.

On February 22, Governor Abbott announced that the Federal Emergency Management Agency (FEMA) has approved an additional 31 Texas counties to be added to the President's Major Disaster Declaration for Individual Assistance. The Governor originally requested Individual Assistance for all 254 Texas counties on February 13th. On February 20th, the White House partially approved Texas' request for a Major Disaster Declaration. The partial approval included Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

Additional counties will continue to be re-requested as the State of Texas continues to receive information reported from individuals who have suffered damage from the winter storm. Texans are urged to fill out the Texas Division of Emergency Management's Texas Individual Assistance Reporting Tool (TIART) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. FEMA has asked the state of Texas for additional information regarding the amount of damage in the counties that have yet to be declared, and TDEM will continue to present that information until all Texas counties that qualify for federal assistance receive the assistance they need.

Counties included in this approval are Anderson, Austin, Bosque, Bowie, Burnet, Cherokee, Colorado, Erath, Fannin, Freestone, Gonzales, Grayson, Gregg, Harrison, Hill, Houston, Hunt, Jackson, Jim Wells, Jones, Limestone, Lubbock, Medina, Milam, Navarro, Rusk, Taylor, Tom Green, Val Verde, Washington, Wood.

On February 21, Governor Abbott held a press conference in San Antonio where he provided an update on the state's efforts to provide water and other resources to Texans across the state. The Governor's press conference was held at Port San

Antonio, where members of the National Guard are currently unloading water and other resources to distribute to communities in Texas.

The Governor noted that power and water are continuing to be restored throughout Texas and that multiple state agencies are working together to ensure communities have access to water, food, and other resources as communities begin to recover from the severe winter storm.

The state has deployed trucks and aircraft to deliver water to communities, including 162 truck deliveries that have delivered a total of 2 million bottles of water and 1.4 million bottles of water that have been delivered by plane and helicopter. State agencies are working with local officials to set up staging sites for distribution. The state has also suspended size, weight, hours-of-service requirements, and more to get more commercial trucks on the road to deliver supplies across the state. Meals Ready to Eat (MREs), blankets, and generators have been provided to communities in need. In addition, the Governor has waived regulations to allow the use of unlicensed kitchens to prepare meals to donate to Texans so long as they abide by guidance issued by the Texas Department of State Health Services.

Governor Abbott also mentioned that he is working with members of the legislature to address skyrocketing energy bills that resulted from a temporary spike in the energy market. He said that they are working quickly to calculate the total cost of these bills and find ways that the state can help reduce this burden. The Governor stated that the Public Utility Commission has issued a moratorium on customer disconnections for non-payment and will temporarily restrict providers from issuing invoices. This pause will ensure that the state has time to address these bills and develop a solution for Texans.

On February 21, Governor Abbott announced the Texas Health and Human Services Commission (HHSC) received federal approval to allow Supplemental Nutrition Assistance Program (SNAP) recipients to use their food benefits to purchase hot foods and ready-to-eat meals due to impacts from the severe winter storm.

SNAP recipients can now use their benefits for hot foods and ready-to-eat foods, such as rotisserie chicken or grocery store deli foods, at retailers that accept SNAP anywhere in the state.

HHSC received federal approval today from the U.S. Department of Agriculture Food and Nutrition Service. The waiver allows SNAP recipients to purchase these ready-made foods with their Lone Star Cards through the end of March.

Additionally, Texas received federal approval Feb. 19 to allow SNAP recipients to apply for replacement benefits for food lost or destroyed due to the severe weather.

Administered by HHSC, SNAP is a federal program that provides food assistance to approximately 1.6 million eligible, low-income families and individuals in Texas. Texans in need can apply for benefits, including SNAP and Medicaid, at

YourTexasBenefits.com or use the Your Texas Benefits mobile app to manage their benefits. To find local resources in your area, such as food or shelter, please call 2-1-1 and select option 1.

On February 20, Governor Abbott announced that President Biden has partially approved Texas' request for a Major Disaster Declaration (DR-4586-TX). The Governor requested the Major Disaster Declaration on Thursday for Individual Assistance and Public Assistance in all 254 counties. The Biden administration approved the request for Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

The Governor and the Texas Division of Emergency Management will continue to work to ensure the federal government provides appropriate assistance to individual Texans as well as to the state and local governments. The Governor requested the Major Disaster Declaration in order to provide Individual Assistance, Public Assistance, and Hazard Mitigation for individuals and communities affected by this week's severe winter weather.

The following counties were approved for Individual Assistance: Angelina, Aransas, Bastrop, Bee, Bell, Bexar, Blanco, Brazoria, Brazos, Brown, Burleson, Caldwell, Calhoun, Cameron, Chambers, Collin, Comal, Comanche, Cooke, Coryell, Dallas, Denton, DeWitt, Ellis, Falls, Fort Bend, Galveston, Gillespie, Grimes, Guadalupe, Hardin, Harris, Hays, Henderson, Hidalgo, Hood, Jasper, Jefferson, Johnson, Kaufman, Kendall, Lavaca, Liberty, Madison, Matagorda, Maverick, McLennan, Montague, Montgomery, Nacogdoches, Nueces, Orange, Palo Pinto, Panola, Parker, Polk, Rockwall, Sabine, San Jacinto, San Patricio, Scurry, Shelby, Smith, Stephens, Tarrant, Travis, Tyler, Upshur, Van Zandt, Victoria, Walker, Waller, Wharton, Wichita, Williamson, Wilson, and Wise Counties.

Individuals and business owners in counties included in the President's declaration who sustained losses in the designated area can begin applying for assistance by registering online at www.DisasterAssistance.gov or by calling 1-800-621-3362 or 1-800-462-7585

On February 20, Governor Abbott issued waivers to temporarily allow for the Texas Department of State Health Services (DSHS) to cover overtime payments for meat inspectors in Texas. DSHS will pay overtime costs for meat inspectors that are working to restore the meat supply in Texas over the next week.

On February 20, Governor Abbott waived certain regulations for certain registered and qualified Plumber's Apprentices in Texas. These waivers allow a Plumber's Apprentice, who has met all other qualifications, to temporarily perform plumbing repairs without 'direct' supervision by a licensed plumber so long as the qualified Plumber's Apprentice works under the general supervision of a responsible master plumber.

On February 20, Governor Abbott issued a statement after the Environmental Protection Agency (EPA) issued waivers to increase access to gasoline and diesel fuel in certain Texas communities impacted by winter weather. These waivers temporarily allow for the use of an additional or alternate type of fuel for Texas Low Emissions Diesel and oxygenated gasoline fuels. The Texas Commission on Environmental Quality submitted a request for these waivers yesterday.

On February 20, Governor Abbott convened a meeting with Lieutenant Governor Dan Patrick, Speaker Dade Phelan, and members of the Legislature to discuss the spike in energy bills affecting many Texans following the recent power outages throughout the state.

Governor Abbott opened the call by discussing financial challenges many Texans will face as a result of the winter storm. He also gave an update on his conversations with the White House and potential federal relief that may be available to Texans. The Governor discussed the need to ensure that Texans are not left with unreasonable utility bills they cannot afford because of the temporary massive spike in the energy market. Senator West stressed the need for Republicans and Democrats to work together on this issue. The Senator noted that this group of legislators and state leaders will not allow politics to get in the way of solving this problem for Texans. Lt. Governor Patrick and Speaker Phelan discussed the need to swiftly develop a solution for Texans. The discussion with legislators focused on the need to quickly calculate the total cost of these energy bills and how the state can help reduce this burden. The call concluded with a discussion about addressing the immediate needs of Texans and how to ensure that Texans are protected long-term.

In addition to the Lieutenant Governor and the Speaker of the House, the following legislators attended the meeting:

- Senator Jane Nelson – Chair of Senate Finance Committee
- Senator Eddie Lucio Jr. – Vice Chair of Senate Finance Committee
- Senator Kelly Hancock – Chair of Senate Business and Commerce Committee
- Senator Robert Nichols – Vice Chair of Senate Business and Commerce Committee
- Senator Royce West - Vice Chair of the Senate Higher Education Committee
- Representative Greg Bonnen – Chair of House Appropriations Committee
- Representative Chris Paddie – Chair of House State Affairs Committee
- Representative Ana Hernandez – Vice Chair of House State Affairs Committee
- Representative Craig Goldman – Chair of House Energy Resources Committee

On February 20, Governor Abbott waived regulations to enable trucks from the alcohol industry to deliver non-alcoholic grocery supplies, including bottled water and other necessities, to grocery stores. These waivers will help expedite the delivery and replenishment of products in grocery stores across the state.

On February 19, Governor Abbott and the Texas Division of Emergency Management (TDEM) are encouraging Texans to complete the [Self Reporting](#)

Damage Survey to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

The voluntary survey, available in both English and Spanish, can be accessed by visiting: www.TDEM.texas.gov/warm. Reporting damage to the Texas Division of Emergency Management is a voluntary activity, is not a substitute for reporting damage to an insurance agency and does not guarantee disaster relief assistance.

On February 19, President Biden approved emergency declarations for Louisiana, Oklahoma, and Texas, authorizing FEMA to provide emergency protective measures for mass care and sheltering and direct federal assistance. Governor Abbott requested a major disaster declaration, which is under review. FEMA has moved water, blankets, shelf-stable meals, generators, and fuel to help states respond to this event.

On February 19, Governor Abbott provided an update on the state's ongoing response to winter weather events throughout the state. The Governor laid out four immediate priorities for the State of Texas, as well as what the state is doing to restore power and water and ensure that food and fuel demands are met throughout Texas.

The first immediate priority is continuing to restore power to Texas homes. While there are no longer any residential power outages due to lack of power generation, there are still some Texans without power due to downed lines or the need for manual reconnection. The Governor assured Texans without power that local providers are working diligently to restore electricity.

The second priority is supporting local officials as they work to restore water for Texans. Today, the Governor issued waivers to cut red tape to accelerate this process. The Texas Commission of Environmental Quality (TCEQ), as of 5 PM today, is standing up a phone bank for local water utilities who are unable to get water testing at their contracted labs. This phone bank will connect local facilities with another lab that can test their water quickly. TCEQ has partnered with the Environmental Protection Agency (EPA) to stand up three mobile water testing labs. In addition, the state is partnering with local river authorities to use their water labs to assist locals with bacteria sampling. Texas has also partnered with the state of Arkansas to use their labs. Additionally, TCEQ is coordinating with larger local labs that have testing availability to assist smaller municipalities. The Governor noted that he held a call earlier today with the Texas State Board of Plumbing Examiners (TSBPE) to discuss ways to quickly repair burst pipes for Texans across the state. As of noon today, over 320 plumbers have renewed their license, and TSBPE is coordinating with multiple out-of-state plumbing companies to send additional plumbers to Texas. The Texas Division of Emergency Management (TDEM) is continuing to deliver bottled water to communities facing water shortages or water

quality issues. Over 1.7 million bottles of water have been delivered to communities across the state.

The third priority is ensuring Texans have the food and supplies they need. The Governor noted that he has already suspended some regulations relating to commercial vehicles, which will speed the delivery of food and other resources to communities across the state. The State is taking steps to open new fuel supply lines to ensure truckers, agriculture producers, emergency responders, and anyone else that runs on diesel will be able to get food to stores and supplies to Texans in need. The Governor announced that he is allowing the use of off-road road diesel on Texas roads. Governor Abbott and Texas Comptroller Glenn Hegar are requesting fuel waivers from the EPA and the IRS to allow for the use of all forms of diesel on Texas roads to keep our truckers moving. As roads conditions continue to improve, more food and supplies will be delivered to grocery stores across the state.

The fourth priority is helping refineries get back up and running to provide Texans with the fuel they need. In addition to fuel regulation suspensions previously mentioned, the Governor spoke with oil and gas refineries earlier today to work on strategies to get their operations up and running again.

On February 19, Attorney General Paxton issued Civil Investigative Demands (CIDs) to ERCOT and other power companies regarding power outages, emergency plans, energy pricing, and more related to this week's winter weather disaster. The large-scale failure of Texas power companies to withstand the winter storm left multiple millions of Texans without power and heat during lethal, record-low temperatures across the state.

On February 18, Governor Abbott temporarily waived certain regulations from the Department of Motor Vehicles to aid in the response to winter weather and power outages throughout the state. The waivers issued by the Governor will allow commercial vehicles conducting responsive activities to travel in Texas as long as the vehicle is registered elsewhere. They will also allow commercial vehicles conducting responsive activities not currently registered under the International Registration Plan to travel in Texas, so long as the vehicle is registered in one of the 48 contiguous states in the U.S.

These waivers are helping increase the delivery of water, food, and other supplies to Texas communities dealing with power and water outages.

These suspensions are in addition to the oversize and overweight permitting waivers and the hours of service requirement waivers issued by Governor Abbott last Friday, which allows critical infrastructure, food, water, and supplies to travel on the state highway system to areas of need.

On February 18, Governor Abbott provided an update on the state's response to winter weather and power outages. As part of his update, the Governor declared a new emergency item for this legislative session. The Governor is asking the

Legislature to mandate the winterization of Texas' power system and for the Legislature to ensure the necessary funding for winterization.

In addition, the Governor announced he is requesting a Major Disaster Declaration — which includes Individual Assistance, Public Assistance, and the Hazard Mitigation Grant Program — from the White House. This declaration will allow eligible Texans to apply for assistance to help address broken pipes and related property damage. The Governor previously requested a Federal Emergency Declaration from the White House which was granted on Sunday.

Power has been restored to nearly 2 million homes across Texas since yesterday's briefing. This number continues to climb, and there are no more outages due to a lack of generation. Every available repair truck in Texas has been dispatched to address downed power lines that are causing continued outages. Earlier today, the Governor held calls with power and water providers to develop strategies that will increase access to additional power, as well as restore water and expedite additional clean water in communities across the state.

The state is also working to distribute food, water, generators, and additional supplies to Texas communities. Additionally, more warming centers continue to be established every day. For winter weather resources, including a map of warming centers and ways to help Texans in need, visit: <https://open.texas.gov/winter>

On February 17, Governor Abbott provided an update on the state's response to severe winter weather conditions and power outages throughout the state. The Governor discussed the weather forecast, response efforts to assist Texans in need, water quality, and other issues affecting communities across the state.

The Governor discussed the current power situation in Texas and what the state is doing to get more Texans back online. There still remains about 10,000 megawatts (MW) that are off the power grid in Texas. About 6,000 MW have been added to the Texas grid over the past day, which is equivalent to power for about 1.2 million households. In addition to the 6,000 MW restored to the grid, additional power generation from coal and other sources will continue to come online throughout Thursday. Small natural gas generators should sporadically add megawatts over the next 24 hours to help bring electricity to thousands of Texans. There are still challenges with all sources of generation, resulting from mechanical difficulties, gas supply issues, and the effects of extreme winter weather conditions.

The Governor has ordered natural gas producers not to export product out of state until February 21 and instead sell it to providers within Texas. The Governor also noted that he has been working closely with the White House to provide additional resources for Texans and expand the supply of the energy in the state. The Texas Railroad Commission has worked closely with the Public Utility Commission, Electric Reliability Council of Texas, and other state and local agencies to ensure that electricity and gas can swiftly be provided across the state.

The Texas Commission on Environmental Quality (TCEQ) addressed water quality issues impacting communities across the state. TCEQ is working with water quality labs to ensure the safety of drinking water. TCEQ is also working with the Environmental Protection Agency (EPA) to identify other water quality labs in partnering states to provide additional assistance.

The Governor discussed the ways the state is dealing with plumbing challenges. The Texas Board of Plumbing Examiners can give provisional licenses to out-of-state plumbers to increase the response to burst pipes and flooding. The Governor will also issue a waiver that allows plumbers currently holding an expired license to assist with Texans in need following the storm through the waiving of certain fees and examination requirements.

Texas Division of Emergency Management (TDEM) Chief Nim Kidd noted that many state agencies are continuing to work together to support local officials, first responders, and communities impacted by the weather. The Texas Department of Public Safety have transported fuel, blood, and other resources to hospitals and other essential facilities, and have responded to vehicle crashes throughout the state. Over 4,500 Texas Department of Transportation employees are operating over 740 snowplows and other equipment to address the ice on interstates throughout Texas. The Texas Department of State Health Services, the Texas Health and Human Services Commission, and the Texas Parks and Wildlife Department are also assisting in the state's response.

TDEM has been assisting in the establishment of warming centers throughout the state. Over 300 warming centers are operational. For more information on warming centers and to find one near you, visit: <https://tdem.texas.gov/warm/>. TDEM is also working with the Federal Emergency Management Agency to increase disaster resources for Texans impacted by the storm.

On February 15, Governor Abbott announced that the State of Texas is deploying maximum resources to local officials throughout the state to respond to severe winter weather and to restore power to our communities. State agencies are sending resources and personnel to help local officials' clear roadways and to assist essential workers, such as healthcare professionals and power grid workers, in carrying out their essential duties.

Furthermore, Governor Abbott and the Texas Military Department have deployed the National Guard across Texas to conduct welfare checks and to assist local authorities in transitioning Texans in need to one of the 135 local warming centers that the state has helped establish across Texas.

On Sunday, Governor Abbott sought and received a waiver from the U.S. Department of Energy that allows Texas power generators to increase production. Unfortunately, some of those generators are unable to increase production at this time because their operations have been frozen by weather conditions. They are working to get their power production back on-line.

ERCOT's ability to provide power has been limited by the ability of private power generators of all sources, including natural gas, wind, and solar, to generate power for the grid. To avoid large scale blackouts and damage to the grid, the Electric Reliability Council of Texas began implementing outages to preserve the integrity of the power grid while the companies that generate power work to restore power generation.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state (EM-3554-TX). The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

On February 13, Governor Abbott provided an update from the Alternate State Operations Center on the severe winter weather that is impacting the State of Texas. The Governor noted that snow and ice are expected throughout Texas for the next few days and ultra-low temperatures will linger throughout the upcoming week — meaning that many road closures and extremely dangerous conditions are expected. The Governor also announced that he will request a Federal Emergency Declaration from the White House to make additional resources available for communities impacted by this weather event.

The Governor addressed power and energy concerns on Monday and Tuesday. Power companies already have crews in place, and other states have deployed power crews to Texas to assist in potential power outages. The Texas Railroad Commission has suspended regulations to ensure churches, hospitals, residences, and other human resource facilities have access to gas throughout the winter weather event. The State of Texas is asking Texans to begin conserving energy now to ensure power and energy are available early next week by unplugging devices when not in use, closing windows and blinds, and adjusting thermostats to 68 degrees or below. The Governor and Texas Division of Emergency Management (TDEM) Chief also discussed the increased risk of carbon monoxide poisoning in such conditions and urged Texans to avoid heating their homes with ovens or stovetops and only use generators or grills outdoors and away from windows.

Local officials have established 34 warming centers in communities across the state and sent numerous vehicles, wreckers, ambulances, and personnel to assist in stranded motor operations and community support. Governor Abbott urged Texans to stay off the roads if they can and immediately call 800-525-5555 for roadside assistance if they become stranded on the road. The Texas Department of Public Safety has activated over 3,000 troopers that are working 24/7 to assist communities with their response. The Texas Military Department has also deployed Guardsmen to perform welfare checks in remote areas of the state.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

Region 1 (Includes DDCs 4, 5, 6, and 22)

DDC 4A Hurst: (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

DDC 4A escalated to Level II. The main issues are needs for water and fuel.

Disaster Declarations were issued for Denton, Fort Worth, and Tarrant Counties, and the Cities of Colleyville, Everman, Grapevine, Pantego and Watauga.

Boil water notices were issued for the Cities of Fort Worth, Haslet, and Lake Worth.

Denton County: The City of Denton issued a boil water notice.

Parker County: The City of Reno is under a boil water notice.

Tarrant County: The City of Haslet issued a disaster declaration on February 17.

DDC 4B – Garland (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

The DDEOC is activated at Level 1 with multiple state agency partners to handle power outage issues and numerous response needs.

- The district is experiencing widespread water system outages or decreased pressure.
- Potable water resource requests are drastically exceeding availability.
- School officials reported significant water damage across the district due to ruptured pipes.
-

Collin County:

City of Plano: A contactless drive-through distribution site at the Plano Event Center will be located at the drive-up atrium on the north side of the center, which faces Spring

City of Frisco: The City of Frisco is offering a free, potable water filling station to homeowners who don't have water because their internal systems have been 'cut off' to help protect against further water damage. Beginning Saturday, February 20, the water filling station will be open daily from 8 a.m. to 5 p.m. at The Grove at Frisco Commons, 8300 McKinney Road. Residents need to bring their own containers; multiple containers are allowed. City of Frisco employees will fill containers and return to customers needing potable water for health, hygiene and household uses.

Dallas County: The Dallas County Judge issued a disaster declaration and an executive order on February 15.

City of Carrollton: They are directing those without water to their filling station, and have seen a moderate number of residents come through each day so far. The City's damage assessment is still ongoing. And the City is actively pushing the TDEM damage assessment QR Code to all residents and businesses to assist in the Statewide damage assessment.

City of Dallas: Recreation centers that served as warming centers will now be water fill-up stations starting Sunday. Up to five gallons are allowed per household and people must bring their own containers. The following locations were open from 10 a.m. to 6 p.m. Sunday:

- 3114 Clymer St. 75212
- 3710 N. Hampton Rd. 75229
- 3212 Winnetka Ave. 75212
- 10011 Midway Road rd. 7522

On Sunday, the Dallas Office of Emergency Management opened four public water distribution sites. The hours were from 10 a.m. to 5 p.m.

- Fretz Rec Center at 6950 Belt Line Rd, Dallas
- Harry Stone Rec Center at 2403 Millmar Dr, Dallas
- Kiest Rec Center at 3081 S. Hampton, Dallas
- Nash/Davis Rec Center at 3710 N Hampton Rd, Dallas, TX 75212

City of Garland: If you would like to donate water, go to Intrinsic Smokehouse & Brewery at 509 W. State Street or Rosalind Coffee at 107 N. Sixth Street.

City of Glenn Heights: Water POD is located at the Desoto ISD Moates Elementary 1500 Heritage Glenn Heights 75154

The City of Glen Heights issued a disaster declaration on February 15.

The City of University Park issued a boil water notice.

A type-1 command vehicle with communications capabilities along with two generators is being used at the Fair Park Community Vaccination Center due to no large buildings being available due to storm damage.

Navarro County: Navarro County / City of Corsicana Water System issued a Boil Water Notice.

Navarro County Water PODs are located at:

- 200 North 12th Street – Corner of 13th and 5th - Central Fire Station
- 1000 GW Jackson Corsicana Texas 75110 – Boys / Girls Club
- 199 north school avenue Dawson, 76639 - Dawson ISD
- 1302 SW McKinney St, Rice, TX - RICE ISD

DDC 5 – Mt. Pleasant (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

Communities are still recovering from power loss due to unplanned outages and rolling blackouts. Warming centers and shelters are being established throughout district in response to power loss. Water supply has been interrupted for several communities due to pumps freezing. All roadways are being affected and most businesses, schools, and government offices are closed.

Delta County: A power restoration priority is at City of Cooper Water Distribution Plant for a power outage that has completely disrupted the water supply within the city.

Lamar County: There is a critical water level in the storage tank in the City of Paris due to the power outage. The City of Paris issued a boil water notice.

DDC 6 – Tyler (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

- Cities of Athens and Palestine submitted Disaster Declarations
- Henderson County 911 system experiencing outages.
- Multiple jurisdictions having water pump issues causing outages for customers.

Multiple Nursing Home, Assisted Living, Long Term Care facilities experiencing electrical outages for over 48 hours.

Multiple boil water notices were issued in Cities and Counties across the district. Cities of Malakoff, Crescent Heights, Trinidad, East Cedar Creek, and Chandler are in need of generators due to their water supplies being not operable.

Anderson County: Customers of Slocum Water supply Corporation were notified of a Boil Water Notice.

Gregg County: [The Boil Water Notice for the City of Gladewater has been rescinded.](#)

Henderson County: Henderson County issued a disaster declaration on February 14. The City of Chandler issued boil water notice.

Smith County: The City of Whitehouse issued a disaster declaration on February 15.

DDC 22 – Sherman (Includes: Cooke, Fannin and Grayson Counties)

DDC 22 has returned to a Level III (Increased Readiness).

Cooke County: 18 pallets of water were delivered to Cooke County.

Fannin County: Damages to the City of Leonard water system has restricted the system to a third of the City's access to water.

Four pallets of MREs and two pallets of water were delivered to Fannin County. One pallet of water was delivered to Ector ISD. Three pallets of water were delivered to the City of Leonard.

Grayson County: Greater than 50% of the county residents are in either a complete outage or boil water advisory.

The City of Tom Bean issued a boil water notice.

Wilson N. Jones Regional Medical Center in the City of Sherman reports ongoing water crisis is impacting the "chillers", affecting facility lab, blood bank, and pharmacy.

100 pallets of water were distributed to Grayson County. 17 pallets of water were distributed to the City of Denison. One pallet of water was delivered to the City of Sherman.

Kentucky Town Water Supply issued a boil water notice.

City of Dorchester has rescinded its water boil notice.

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)

DDC 14 – Lufkin (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)

Multiple boil water notices were issued across the District. Zavala ISD will be online February 23-26. Chireno ISD will be closed through February 26.

Angelina County: City of Hudson has requested residents to boil their water.

Polk County: On February 23, there was a chemical spill at Woods Creek Water Supply Corporation (PWSID # TX1870004) in Livingston. The spill was from a tank used to store sludge from a water treatment filtration system. They have since cleaned up the spill. The spill waste will be sampled and analyzed to determine the concentrations. The TCEQ will investigate to verify that the clean-up meets all regulatory requirements.

Tyler County: Tyler County issued a disaster declaration on February 14.

DDC 15 – Beaumont (Includes: Hardin, Jefferson and Orange Counties)

Jefferson County: The City of Port Neches issued boil water notices.

City of Port Arthur residents living south of State Highway (SH) 73 remain under a boil water notice. Only residents living north of SH73 should use water for drinking or human consumption purposes.

Orange County: Orange County issued a disaster declaration on February 14. The City of Bridge City issued a disaster declaration on February 14.

DDC 16A – Houston (Includes: Chambers and Harris Counties)

Harris County:

City of West University Place: The City of West University Place will open shower facilities at the Recreation Center, 4210 Bellaire Blvd., during operational hours. Due to COVID-19 and social distancing requirements, residents are to call 713-662-7420 to make a reservation. Due to limited shower facilities, residents without a reservation will not be permitted to use the facilities. The Recreation Center will be open Friday from 6:00 AM – 7:00 PM and Saturday and Sunday from 7:00 AM – 7:00 PM for this service.

DDC 16B – Texas City (Includes: Brazoria and Galveston Counties)

Brazoria County: The City of Clute issued a disaster declaration on February 12.

The City of Pearland: Two points of distribution (PODs) are open while supplies last at the Shadow Creek Ranch Sports Complex and Pearland Recreation Center.

The City of Richwood is now pumping water, but the boil water notice is still active.

Water is being distributed to residents in the City of Iowa Colony in front of City Hall today and will run until the supply is gone.

Galveston County: The City of Dickinson issued a disaster declaration on February 14.

The Galveston National Laboratory has requested the state to provide 1,000 gallons of reverse osmosis (RO) water to ensure the health and safety of the research animals in the lab where COVID research is being conducted.

Galveston County Jail has requested the state to provide 100 pallets of bottled water, 1,000-2,000 gallons of potable water to provide for the cooking of food for the inmates and staff, and 2,000-4,000 gallons of non-potable water for the sanitation of inmates, due to the failure of their water system.

The boil water notice for the City of Friendswood is still in effect.

DDC 16C – Conroe (Includes: Liberty, Montgomery, Waller, Walker Counties)

Montgomery County: [The City of Magnolia has lifted their boil water notice.](#)

The City of Conroe issued a disaster declaration on February 19.

Walker County: Walker County issued a Disaster Declaration on Friday, February 12.

DC 16D – Rosenberg (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton Counties)

[DDC 16 returned to Level II. The DDC continues to support the tactical planning and tactical logistical resource requests, response needs and damage assessments. All District EOC's also returned to Level II and III. District emergency needs currently focus on community lifeline water sector primarily located and not limited to Matagorda and Wharton Counties. On February 24, TMD, TFS & TDEM actively coordinated over two dozen air sorties and ground deliveries to Matagorda County totaling 152 pallets.](#)

Boil Water and Water Low Pressure Warnings are issued for the following:

- Austin County – Cities of Bellville, Sealy and Wallis
- Colorado County – Cities of Columbus and Weimar; Unincorporated Areas of Garwood and Glidden
- Fort Bend County - Big Oaks MUD, Chelford City MUD, Cinco Southwest MUD #1, Cinco Southwest MUD #2, Cinco Southwest MUD #3, Cinco Southwest MUD #4, City of Fulshear, City of Katy– Greatwood, City of Orchard, FBC MUD # 13, FBC MUD #165, FBC MUD #50, Fondren Rd, Fort Bend County, Fort Bend County Improvement District #24, Fort Bend County MUD #118, Fort Bend County MUD #143, Fort Bend County MUD #146, Fort Bend County MUD #156, Fort Bend County MUD #190, Fort Bend County MUD #192, Fort Bend County MUD #194, Fort Bend County MUD #2, Fort Bend County MUD #57, Fort Bend County MUD

#58, Fort Bend County Municipal Utility District 34, Fort Bend County Municipal Utility District 41, Fort Bend County WCID #2 Stafford, FWSD #2, Grand Lakes MUD #1, Grand Lakes MUD #2, Grand Lakes MUD #4, Grand Mission MUD #1, Grand Mission MUD #2, Sugarland - Greatwood and Greatwood Lakes ONLY, Harris County MUD #122, Harris County WCID, Harris Fort Bend MUD #1, Harris/Fort Bend MUD #5, Mission Bend MUD #1, Mission Bend MUD #2, Palmer Plantation MUD #1, Palmer Plantation MUD #2, Quail Valley Utility Districts, Rio Brazos & Four Corners, The City of Pearland, Thunderbird Utility District and Waterview Estates Subdivision

- Matagorda County – Cities of Bay City and Palacios, Camelot Forest Water System
- Wharton County – Unincorporated area of Boling

City of Pearland boil water notice/low water pressure at the Shadow Creek Ranch Water Production facility and loss of power at the Alice Water Production facility.

All schools, colleges, are closed until further notice.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 19 Laredo (Includes: Jim Hogg, Starr, Webb and Zapata Counties)

DDC 19 decreased the readiness level to level III on Monday, February 22. Boil Water Notice issued for the following: Cities of La Grulla, Roma and Falcon Rural Water Supply customers. [Boil Water Notice has been lifted at Union Water Supply.](#)

Starr County: [Rio Grande City water plant is back to normal operations.](#)

Webb County: [Laredo Medical Center is back to normal operations.](#)

Zapata County: [The City of Zapata water plants are back to normal.](#)

DDC 20 Corpus Christi: DDC 20 delivered 154 pallets of water to counties in DDC 20's District.

Brooks County: The City of Falfurrias issued a boil water notice.

Kleberg County: The City of Ricardo is without water.

Live Oak County: Three Rivers issued a boil water notice, and a water sample was sent to the lab. Received 25 pallets of bottled water. Drinking water has been satisfied at all boil water locations. Local bottled water supplies to local markets are out. Some more shipments are expected. El Oso water system, which distributes to Northern Live Oak County rural areas, is at normal operating pressure. They are under a boil water notice, but they have a sample in the lab awaiting results. Valero Refinery in Three Rivers is down due to mechanical issues from freezing weather. Received a 1,000 Gallon tank of 87 unleaded fuel and 1,000 gallons of diesel fuel in

case the fuel market is interrupted. This is for last resort for Fire, EMS, and Law enforcement throughout the County. Will keep it in reserves. Appears supplies are improving. Asked all departments throughout the County to top off their fuel systems.

Nueces County:

City of Corpus Christi: Repairs began at the Assisted Living Facility Cimarron Estate Senior Apartments, and multiple residents were told to relocate for up to a month or longer.

Refugio County: The City of Austwell is the only community still under a boil water notice.

San Patricio County: The Cities of Mathis and Sinton still have issues with water systems. City of Mathis public works is making sure that residents are getting treated water to all parts of the city.

DDC 21 – Weslaco (Includes: Cameron, Hidalgo and Willacy Counties)

DC-21 coordinated with TDEM Air Operations Centers with DOD Airlifts of emergency drinking water to McAllen International Airport. The following local agencies assisted with offloading and delivery of the shipments:

- City of McAllen International Airport
- City of McAllen Public Works
- Hidalgo County Office of Emergency Management
- Texas Military Department
- Food Bank of the Rio Grande Valley

Texas Military Department assisted in the delivery of eight pallets of bottled water to the City of La Feria, eight pallets of bottled water to the City of Roma, 10 pallets of bottled water to Cameron County [and 2 pallets of water to the Armory in Laredo.](#)

Rio Grande Valley Food Bank assisted in the delivery of 14 pallets of bottled water to the City of Alamo.

Public Water Treatment Facilities with active Boil Water Notices:

- City of La Joya issued a boil water notice due to power outages.

Lifted Boil Water Notices:

- [City of Edinburg, Sharyland Water Supply Corporation, City of La Feria, Military Highway WSC Del Mar Heights, Military Highway WSC Progreso, Military Highway WSC Las Rusias, Laguna Madre Water District, North Alamo WSC, AGUA SUD, City of Elsa, East Rio Hondo Water Supply Corporation, Sebastian MUD, City of Edcouch and City of Alamo](#)

Hidalgo County: Hidalgo County and the City of Mercedes submitted disaster declarations.

City of Elsa submitted a Disaster Declaration.

DDC 24 Del Rio (Includes: Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

Water/Wastewater Outages:

Most, if not all, water and wastewater plants have been re-energized throughout the District, some remain unapproved to consume.

Encinal water tank identified with damage and system off-line.

Communications Outages:

La Salle EOC assisting Sheriff's Office.

Roadways:

FM1572 remains closed due to natural gas pipe rupture.

School Closures:

School Districts have resumed operation; either as hybrid or in-class instruction. Those not at resumption have not been identified.

Dimmit County: STARs that were submitted for; 24 Pallets of bottled water, personal hygiene wipes, and cots, all pending. Water Boil Notices remain for the Cities of Carrizo Springs and Asherton.

Edwards County: Water system coming back on-line slowly: City of Rocksprings on Boil Water Notice. [Any requests for truckloads of water or MREs were cancelled.](#) [Donated water from Val Verde County was received.](#)

Kinney County: 22 pallets of bottled water, partially filled. [Boil water notice for Bracketville remains in effect.](#) [All and any MREs requested have been cancelled.](#) Some residents report broken water pipes – water shut off at meter.

La Salle County: [Boil water notices remains in effect for Encinal.](#) Encinal reports multiple line breaks. Encinal has a request for 22 pallets of bottled water – pending. [All and any MREs requested have been cancelled.](#)

Maverick County: Still a Boil Water Notice in effect for Eagle Pass, El Indio and Quemado. STAR for 22 pallets of water submitted to support El Indio and Quemado – Pending. Continuing – Residents are working on home water breaks [with no potable water.](#)

Real County: A STAR was submitted for 22 pallets of bottled water in support of citizens in Leahey and Camp Wood and has been partially filled. City of Camp Wood remains on a Boil Water Notice. [The nursing home in Camp Wood has electricity but](#)

no potable water, except for donated water.

Uvalde County: Broken pipes at apartment complexes and city dwelling continues. City of Uvalde on Boil Water Notice. The water system has not been cleared.

Zavala County: Crystal City, La Pryor and Batesville have a Boil Water Notice in place.

Region 4 (Includes DDCs 8, 9, and 10)

DDC 9 Midland (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties):

Howard County: The City of Big Spring submitted a disaster declaration on February 13.

Region 5 (Includes DDCs 1, 2, 3, and 7)

DDC 1 Amarillo:

Childress County: Childress County and the City of Childress have implemented a cook to drink order to their residents to slow the use of water. Numerous leaks in the town due to days without power have caused the supply to rapidly decrease.

DDC 2 – Lubbock (Includes: Bailey, Cochran, Crosby, Deaf Smith, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

Deaf Smith County: The City of Whitehouse boil water notice has been rescinded.

Multiple water lines in the Valley Water District have broken causing water outages in Dickens, Crosby and Garza counties. Water has been requested from cities within these counties for residents. Broken water lines have caused the relocation of residents from one Long Term Care facility in Crosby County.

City of Post is without water and has no ETA on repairs.

Dickens and Crosby counties continue to have issues with water services. Communities are under a boil water notice.

Garza County Jail has requested a shower trailer.

Lubbock County: The City of Lubbock issued a disaster declaration on February 19.

Yoakum County: The public can help the water system by limiting their personal use, turning off faucets as soon as the freeze risk is over, typically 30 degrees and rising, and call City utilities to turn off service if property plumbing is leaking.

DDC 3 – Wichita Falls (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

Counties worked through yesterday delivering drinking water to their residents. All State supported water requests have been filled and delivered to the local jurisdictions. There are a few boil orders for some water systems, but progress continues, and it is expected that these orders will be rescinded in the coming days. Recovery efforts continue as local jurisdictions make damage assessments and gather information to formulate their Disaster Summary Outlines. The Texas Army National Guard will continue to support the Point of Distribution in Wichita County through Sunday or until water is completely distributed.

Clay County: City of Petrolia is working at 50% capacity. City of Byers is working on very low pressures. Many water systems are still under boil orders.

DDC 7 – Abilene (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Many water and wastewater systems were without power for extended periods, allowing portions to freeze to the point that the systems were inoperative, or slow to recover after power restoration. Some systems have been able to restore limited service. Systems reported to be under a Boil Water Notice: Abilene, Bangs, Callahan County, Coleman, Eastland, Hawley, Merkel, Stamford, and Zephyr.

Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)

DDC 11 – Waco (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)

Multiple Water Outages remain throughout the district – minor improvements.

Hill County: Hill County submitted a disaster declaration on February 12.

Limestone County: The City of Mexia water supply remains under a Boil Water Notice.

Three 18-wheelers arrived in the City of Mexia full of water to be given free to the public. Limestone citizens can pick up the water at the Mexia City Hall.

Free drinking water was given out to Limestone County citizens south of the river at Groesbeck High School.

McLennan County: City of Mart Water Treatment Plant is out of service due to loss of power. The Community of Axtell remains without water. The City of Bruceville-Eddy issued a disaster declaration. City of Waco issued a water conservation order.

DDC 12 – Austin (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

Bastrop County: The water plant was on the verge of shutting down. Water and generators were requested from the state. Most residents are without water.

Blanco County: Blanco County submitted a disaster declaration. There is no gas at the gas stations, no hotels available. The City of Blanco issued a boil water notice.

Burnet County: City of Marble Falls submitted a disaster declaration and letter to the Governor on February 15. Power is out at the Sunrise Beach Water Plant conserving water until power is restored. The water main for all of Cottonwood is frozen.

Caldwell County: There was a major water main break in the Cities of Lockhart and Luling.

Fayette County: The City of Schulenburg has no water.

Gillespie County: Gillespie and Llano Counties have contacted AT&T to resolve an outage with a Gillespie cell tower. Work is in progress.

Hays County: The City of San Marcos issued a disaster declaration on February 13. Boil water notices were issued for the Cities of Buda and Kyle.

Lee County: The City of Giddings and Lee County issued boil water notices.

Llano County: The City of Cottonwood has no water.

Travis County: Travis County issued a disaster declaration on February 14. City of Austin: Issued a disaster declaration on February 14 and activated its cold-weather and shelter plan.

[The City of Austin has rescinded their boil water notice.](#)

Williamson County: The Williamson County EOC activated at Level II at 2:00PM February 13, 2021. The City of Georgetown issued a disaster declaration on February 14. A boil water notice was issued for City of Georgetown water customers in the Cities of Florence and Liberty Hill.

Georgetown, Florence, Liberty Hill, Santa Rita, Northlake, Andice, Berry Creek, and Wolf Ranch neighborhoods have no water. The City of Leander lost their water system.

DDC 17 – Victoria (Includes: Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria Counties)

Boil Water Notice for the following: Cities of Shiner, Moulton, Port Lavaca, Victoria, Goliad, Gonzales County, Ganado, and Point Comfort.

Lavaca County: The City of Moulton issued a boil water notice.

City of Victoria water pressure is increasing and still under a water boil order.

Water Boil notice for the following: Cities of; Yoakum, Shiner, Moulton, Port Lavaca, Victoria, Goliad, Ganado, Point Comfort and Gonzales County.

Hospitals are in dire need of distilled water to provide dialysis for patients. STARS have been entered. Product is not available locally.

Local agencies are finding what fuel is available commercially. They are close to the point that they will begin requesting fuel from the State. STARS have been submitted to augment drinking water for residents.

DeWitt County: The City of Yorktown has issued a Boil Water Notice.

Lavaca County: The City of Moulton issued a boil water notice.

DDC 18A – San Antonio (Includes: Bandera, Comal, Frio, Gillespie, Guadalupe, Kendall, Kerr and Medina Counties)

Bandera County: Monarch Utilities has issued a Boil Water Notice for customers in the Lake Medina Shores water system.

Bexar County: SAWS issued a voluntary boil water notice on Wednesday due to low water pressure and said that only water used for drinking needed to be boiled. Monarch Utilities has issued a Boil Water Notice for customers in the Coolcrest Water System.

East Central Special Utility District has experienced water outages and distribution pressures below minimum standards and has issued a Boil Water Notice.

Monarch Utilities has issued a Boil Water Notice for customers in the Stage Coach Hills water system.

Comal County: New Braunfels Utilities (NBU) public water has issued a Boil Water Notice for all customers.

Monarch Utilities has issued a Boil Water Notice for customers in the Rim Rock Ranch water system.

Monarch Utilities has issued a Boil Water Notice for customers in the Windmill Ranch Subdivision water system.

The City of Schertz issued a disaster declaration on February 16.

Gillespie County: Monarch Utilities has issued a Boil Water Notice for customers in the Oakview Water System.

Guadalupe County: Green Valley Special Utility District has issued a boil water notice for all customers.

Hays County: City of San Marcos has issued a boil water advisory for all city of San Marcos water customers.

Kerr County: City of Kerrville's Water System has issued a Boil Water Notice for all customers.

Monarch Utilities has announced a Boil Water Notice for customers in the Center Point Water System.

Monarch Utilities has announced a Boil Water Notice for our customers in the Hills & Dales Water System.

Medina County: Monarch Utilities has issued a Boil Water Notice for customers in the Rocky Creek Subdivision water system.

Cross Hill Tank has no power. The River Bluff booster station has frozen and is unable to deliver water.

[Castroville Public Works has lifted the boil water notice for the Castroville Airport and the Medina Valley Youth baseball fields.](#)

[The boil water notice for the City of Devine has been lifted.](#)

DDC 18B – ARCC/Bexar (Includes: Atascosa, Bexar, Karnes, McMullen, and Wilson Counties)

Atascosa County: The City of Lytle advised residents to boil water for consumption as a precaution.

Wilson County: Wilson County received a truckload of MREs and bottled water from FEMA which will be distributed at the Wilson County Expo & Community Center on Wednesday, February 24 from 8:30 AM to 3:00 PM.

DDC 23 – Killeen (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills, and San Saba Counties)

Bell County: City of Temple has reduced the scope of the boil water notice to water customers east of IH-35 and generally north of Loop 363. Multiple water distribution sites have been opened.

City of Killeen has lifted their boil water notice.

Coryell County: A boil water notice was issued for the City of Gatesville. City of Gatesville has temporarily repaired the Public Water Supply issue and currently has a potable water supply.

Hamilton County: Hamilton Hospital is requesting assistance with transporting critical patients from Hamilton to other hospital systems. City of Hamilton is having electrical issues with Public Water System power outages.

San Saba County: There is a 911 Communications System Outage in San Saba County.

STATE RESOURCES COMMITTED:

Texas Division of Emergency Management, Texas A&M University System (TDEM): The State of Texas SOC remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff coordinating daily weather calls, processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), preparing Snapshots and the State SITREPs. The State Management Team (SMT) continues conducting operations in the Remote SOC, working together with activated members of the State's Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources. TDEM has also submitted several requests to the Federal Emergency Management Agency (FEMA) Region VI Response Center for fuel, water, transportation, ambulances, blankets, generators, and other emergency supplies.

TDEM is working with FEMA and the Department of Defense (DOD) on airlift capabilities to fly in water to area where roads remain impassible and water systems are down.

Texas Propane Gas Association received an Hours of Service waiver from the Texas Department of Public Safety to ensure propane delivery drivers could support the additional calls for propane service to support home heating needs.

Received at the State Operations Center

Document	City Level Received	County Level Received
Disaster Declarations	173	138
Disaster Summary Outlines	193	124

Texas Division of Emergency Management – Disaster Recovery Task Force (TDEM-DRTF): As of Friday, February 12 the DRTF began 24/7 rotations at the State Operation Center to assist with mass care needs and regional situational awareness for the February 2021 Winter Weather event (21-0003).

- DRTF is coordinating the distribution of commodities acquired through private partner donations to support the TDEM Mass Care mission.
- DRTF is in communication with 2-1-1 Resource Coordinator regarding the sharing of intel.
- Regional Disaster Finance Coordinators continue to provide guidance to local jurisdictions on cost tracking and DSO submission.
- DRTF Regional Coordinators continue to engage with local jurisdictions and VOADs on resource needs and mass care guidance.
- DRTF assisting in the identification of local resources to meet needs within their communities.
- The DRTF is in contact with local, State and National mission-driven organizations, to include Voluntary Organizations Active in Disaster (VOAD) member agencies for situational awareness and monitoring of current and future needs. American Red Cross shelter population of 1,812 (-755) within 30 facilities. The DRTF distributed a winter weather resource guide for distribution to LTRGs and VOADs.

Texas Division of Emergency Management – ESF 2/Communication Coordination Group (CCG): CCG is continuing to monitor the situation and prepare resources to respond to communications outages. Our partners across the public, private and volunteer sectors daily assess and adjust their resources in accordance with the situation.

Amateur Radio Operators – such as ARES / RACES and other groups, transitioned from Response operations into Recovery support operations. Central Texas Red Cross Radio Operators and ARES / ARRL Radio Operators, provided support to eighty-three (83) counties in Central and South Texas. Operators sent critical infrastructure reports for impacted counties; transmitted welfare messages for citizens requiring special attention; used WinLink to relay local net / situation reports and supported shelter operations. Operations in Central and South Texas have stood down. As Recovery operations continue, Amateur Radio operators

across the state continue to monitor the situation to be prepared to provide additional support if required.

CSEC (Commission State Emer. Comm.): All PSAP / 911 previous outages have been cleared. The issues at the San Angelo Central Office have been cleared. Previously, the Del Rio PD was reporting an issue. That has been resolved, there are currently no winter storm related PSAP / 911 issues.

Texas Association of Broadcasters (TAB): Monitoring the status of Local Primary 1&2 (LP1 & LP2) broadcasting stations that are or may experience service interruptions because of the storm. Fuel was obtained for the radio group in Kerrville, Kerr County. All winter storm related issues have been resolved.

Texas A&M AgriLife Extension Service (AgriLife): On February 23, DAR agents delivered 36 pallets of water, 32 pallets of MREs and 200 cots to local shelters and five counties. As of February 24, County Extension Agents in 146 undeclared counties are distributing the self-reporting survey to citizens in to report damages.

On February 19-21, the AgriLife agent in Johnson County and DAR agent assisted TDA and TAHC with a STAR for hay for local livestock producers, distributing 1,383 square bales of hay to 197 Ag. Producers.

Texas A&M Forest Service (TFS): TFS is currently supporting federal, state, and local agencies with winter weather support. TFS Crews are currently assisting in the Northwest, North, East, Central, and South Branches with (2) Dozer Crews, (4) Tractor-Trailers, (2) Short Plans Teams, (4) Resource Staging Area Teams, (1) Type III Incident Management Team, (74) support personnel, and (1) AHIMT resource. TFS Resources are assisting with critical support operations and food/water/ personnel transports throughout the State. Additionally, all TIFMAS resources have been demobilized.

- The Northwest Branch continues to support throughout the region with DDC7 and local jurisdictions. The plans team is expected to demobilize by COB today if conditions improve. TFS hauled (6) pallets to Breckinridge POD. Burkburnett resources on standby as needed.
- The TFS North Branch is continuing to support incident planning and resource tracking for DDC 4A and DDC 4B. Mineral Wells crew distributed (42) pallets of water. POD operations will cease on Thursday. Mineral Wells staff will continue to support the DDC with critical water distribution. McGregor continues to support the Ft Worth RSA with two personnel. Assisted DDC 4B with delivery of (40) pallets to the city of Dallas and (18) pallets to City of Garland.
- The TFS East Branch is supporting DDC 4B & 6. TFS did not haul commodities Thursday due to cancelled STAR's but are on standby for missions. TFS assisted with unloading of (24) pallets of water for Wood County and local non-profits. The branch continues to support the Spring RSA.

- The TFS Central Branch continue to support FEMA ISB with (1) resource and (4) personnel at the Spring RSA. The Seguin RSA continues to ship but the lack of water trucks caused the number to be low. FEMA is working to increase water deliveries over the next few days. There were numerous destinations that refused water and MRE shipments, despite confirming the request before trucks left. (34) water trucks and (14) MRE were shipped today.
- The TFS South Branch is supporting Gillespie County and CTEC. (2) TFS dozers continue to support CTEC and assisted with (10) miles of line restoration. Fredericksburg RFC is working with TDEM to locate generators for Mountain Home and Divide Fire Departments. Uvalde RFC continues to support Uvalde EOC, (20) pallets were received and unloaded.
- Edinburg RFC continues to support SOC. TFS FRD Central Texas Ops Staff continue process of ice damage assessment plan regarding forest resource in Gillespie, Kerr and Kendall Counties and are working on landowner/homeowner outreach materials.
- TFS personnel are supporting (4) Resource Staging Areas: one in Fort Worth with (7) personnel supporting operations, one in Seguin (3) personnel alongside the out-of-state Type 3 Incident Management Team (FL Green Team), and one in Spring with (22) personnel. The Spring RSA continued to ship thru the day. Day shift received (19) water trucks and shipped (25), (36) are available. The RSA received (0) MRE trucks and shipped (6), (2) are available.
- TFS personnel are supporting (4) Resource Staging Areas: one in Fort Worth with (7) personnel supporting operations, one in Seguin (3) personnel alongside the out-of-state Type 3 Incident Management Team (FL Green Team), one in Dallas with (2) personnel, and one in Spring with (24) personnel.
- (4) TFS/ESF 5 Representatives are currently assigned to the State Operations Center for resource mobilization, coordination, and logistical support.
- All TIFMAS Resources have been Demobilized.

Texas Animal Health Commission (TAHC): The TAHC is virtually activated to the SOC, is monitoring coordination and recovery calls, and is coordinating with TAHC Regional Offices and animal response partners at the local, state, and federal level for support of local jurisdictions. Impacts to the animal agricultural industry are continuing to be reported. Processing plants are beginning to get back online, but cascading impacts continue. The main concern at the moment remains the scarcity of cattle feed for large and small producers across the state. Discussions with TDEM, the Governor's Office, and federal partners center around Farm Service Agency (FSA) and Natural Resources Conservation Service (NRCS) recovery programs, and the survey process with AgriLife, FSA, NRCS, and the County Emergency Boards. TAHC completed the final call with industry partners.

For stray livestock or down fences, residents can contact their local Sheriff's Department. For animals in need of medical assistance, contact a local veterinarian. Animal carcasses found in public areas or rights-of-way should be reported to the local county Emergency Operations Center (EOC).

The U.S. Department of Agriculture (USDA) has programs that aid rural communities, farmers and ranchers, families and small businesses affected by the recent winter storms. USDA staff in the regional, state, and county offices are prepared with a variety of flexible programs and other assistance to residents and agricultural producers in impacted communities.

The Texas Department of Agriculture (TDA) helps agricultural producers locate hay supplies. If you need hay or would like to donate hay, visit the Hay Hotline website. Animal owners are advised to contact their local authorities to learn more about open animal shelters in their area.

Texas Department of State Health Services (DSHS): Due to the treacherous road conditions last week, most Vaccine clinics scheduled for the week in the PHRs had been canceled and/or postponed.

State Medical Operations Center (SMOC):

- SMOC is working closely with its partners to ensure resources reach the locals. Multiple resources have been deployed to regions including staffing/teams and items.
- SMOC has been conducting calls with the Public Health Regions and the Hospital Preparedness Providers to address the needs of the regions.
- DSHS SMOC Healthcare Branch has been in contact with all 8 HPPs and has shared the urgent concerns to SMOC Command of power outages, water shut offs and other emergencies in the healthcare facilities.
- A total of four Federal RRFs for ambulances, dialysis support, oxygen and water have been submitted to address the concerns of the state.
- DSHS worked with TDEM to submit an RRF on behalf of San Antonio to use their VA hospital for dialysis support.
- DSHS worked with TDEM to submit an RRF for 2,100 additional oxygen cylinders and regulators on February 18.
- DSHS worked with TDEM to submit an RRF for 50 ALS Ambulances on February 18 to be deployed to Arlington, Houston, and Austin/San Antonio area.
- DSHS coordinated with TDEM on hospital hookups for water deliveries.
- EMTF has been conducting AMBUS missions for the past three days totaling 23 missions with 333 persons relocated/transported.
- DSHS is supporting one Nursing Home in Live Oak County and two Dialysis Facilities in Cameron County with generator support.
- DSHS is continuing to support Harris County with a refrigerated trailer for decedent storage for this winter event and Disaster Portable Morgue Unit partitions.
- One of the major resources currently being requested is oxygen. DSHS has delivered 403 oxygen cylinders to SETRAC and 119 oxygen cylinders to CATRAC over the last three days. 305 additional cylinders were delivered to STRAC and SETRAC.

Texas Department of Public Safety (TXDPS): Texas DPS has prepared statewide resources to appropriately respond to this severe weather event. All Texas Highway Patrol (THP) troopers are fully prepared to respond as conditions dictate. Some areas already impacted by the severe weather are ensuring 24-hour trooper coverage. THP Disaster District Chairs are communicating with TxDOT, TDEM, and TPWD to discuss emergency response plans. The Northwest, North, West, and Southeast Texas regions are coordinating with state police partners from New Mexico, Oklahoma, Arkansas, and Louisiana to ensure prompt responses to potential interstate highway issues. Texas DPS has troopers and equipment responding statewide to events in areas adversely affected by the winter weather event.

North Texas DDCs assisted with the coordination and delivery of blood, fuel, cots, relocation of nursing home residents, and provided critical fuel to first responders.

Central Texas Troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures. Assisted local law enforcement agencies with crash investigations and weather-related traffic issues. Troopers assisted stranded motorists. Central Texas Troopers and Capitol Troopers provided crucial transportation for persons involved in the direct support of Texas' critical infrastructure.

DDC Garland coordinated fuel to a company to ensure mission-critical data centers supporting oil and gas, energy, utilities, health care, aerospace and defense, banking, insurance, travel, and other sectors throughout Texas and the United States.

The Dallas THP district rescued approximately 70 motorists. Troopers escorted two truck tractor semi-trailers of water from Fort Worth to Texoma Medical Center and assisted with off-loading. This water delivery prevented 280 patients from needing to be moved to other facilities.

DDC Tyler coordinated with the Brookshire's warehouse for the distribution of cots, blankets, and water to local jurisdictions.

Southeast Texas DDCs continue to assist TxDOT in clearing and maintaining roads. Troopers checked various areas typically occupied by homeless persons to see if assistance was needed.

Central Texas troopers escorted crucial diesel fuel deliveries to prevent potentially catastrophic manufacturing system failures.

West Texas troopers assisted TxDOT with traffic flow issues caused by snow and ice on IH-10 near Ozona where traffic was estimated to be backed up over ten miles.

Central Texas troopers assisted the Travis County Sheriff's Office with answering call for service during high call volumes. A trooper also transported critical human

blood platelets from Baylor Scott and White in Temple to Baylor Scott and White-Hillcrest in Waco. A San Saba trooper, on his own time and beyond the call of duty, delivered 250 gallons of drinking water from his personal well to the San Saba Sheriff's Office so local citizens would have access to drinking water.

THP troopers investigated 2,224 crashes, with 547 injuries and 23 fatalities, and assisted 1,221 motorists across all Regions from February 11 through February 18.

Texas Health and Human Services Commission (HHSC): Currently, HHSC has two liaisons present at the SOC for this event collecting, documenting, and sharing situational awareness information, responding to inquiries, and monitoring state requests for HHSC-provided assets.

To date, a total of 70 trailers, carrying 2.6M bottles of water, have been distributed to the following counties: Erath, Nacogdoches, Travis, Washington, Bexar, Kerr, Limestone, Howard, Taylor, Nueces, Navarro, Zavala, Uvalde, Real, Bastrop, Kendall, and Tarrant counties.

A total of 47 trailers, carrying 230,112 gallons of water, have been distributed to Williamson and Tarrant counties. Of the 47, a total of 23 trailers are continuing to be delivered to Tarrant county on February 24th & 25th.

Big Spring State Hospital has three buildings without water in their fire suppression system due to a break; Fire Watch remains in effect. All other state operated facilities reporting conditions nearly back to normal; no unmet needs.

Long Term Care Regulatory is monitoring closures as facilities report them and updating CMS with closure status of Medicare-certified facilities.

Received federal approval to automatically provide replacement benefits for Supplemental Nutrition Assistance Program (SNAP) recipients in 66 impacted counties for food lost or destroyed due to the winter storm beginning February 11th. Counties eligible to receive automatic partial replacement include: Angelina, Aransas, Bastrop, Blanco, Borden, Brazoria, Brewster, Burnet, Calhoun, Chambers, Coke, Colorado, Comanche, Cooke, Delta, Duval, Eastland, Edwards, Falls, Frio, Galveston, Garza, Gillespie, Glasscock, Goliad, Haskell, Irion, Jim Wells, Kenedy, Kerr, Kinney, Knox, La Salle, Leon, Liberty, Live Oak, Llano, Loving, Lynn, Martin, Matagorda, McCulloch, Medina, Menard, Mitchell, Montgomery, Oldham, Parker, Reagan, Refugio, San Patricio, San Saba, Stephens, Sterling, Sutton, Terrell, Throckmorton, Trinity, Upton, Uvalde, Val Verde, Waller, Williamson, Young, Zapata, and Zavala.

Texas Military Department (TMD): TMD will support Texas Highway Patrol, Texas Parks and Wildlife Division, and TxDOT in protecting life and property during events of winter weather in Texas. TMD has deployed 1,910 personnel, 271 vehicles and 15 aircraft to Amarillo, Abilene, Wichita Falls, Waco, Dallas/Fort Worth and Tyler to assist stranded motorists and conduct welfare checks. TMD has conducted

103 evacuations, three rescues, towed nine vehicles, and provided general assistance to 1,623 persons and 1,253 families. TMD deployed an Air Operation Center (AOC) and five Airlift MRPs which have lifted 3,106,940 bottles of water and other supplies to areas in need. 6.5 Rotary Wing MRPs staged in Austin, San Antonio, and Grand Prairie have delivered 310,740 bottles of water. TMD has mobilized Military District Coordinators (MDC) for all districts in the state as well as Ground Transportation Companies to assist in all six TDEM regions. TMD has deployed personnel to support POD Operations in Houston, Bryan, San Antonio, Caldwell County, Navarro County, Nacogdoches County, Glenn Heights and Wichita Falls. TMD is manning a call center for Texans to report property damage and unmet needs resulting from the winter weather event. TMD has deployed Health and Safety Assessment Teams in all six TDEM regions.

Public Utility Commission of Texas (PUC): Monitoring and communicating with power providers as well as tracking power outages still recovering from the winter weather.

Railroad Commission of Texas (RRC): Natural Gas distribution utilities have reported a total of 2,153 residential outages through the course of the Winter Weather event. Service to almost all 2,153 of those customers has been restored. Fewer than 30 customers were not home when crews restored natural gas service. Crews made 2 attempts to contact customers and left tags providing instructions on how to contact their respective natural gas utilities.

Texas Commission on Environmental Quality (TCEQ): TCEQ is currently tracking issues concerning drinking water and wastewater treatment facilities across the state.

Drinking Water Systems (as of 10:00 am)

- 30 are not operational.
- 745 systems are under a Boil Water Notice serving a population of 1.025 million.
- 1,301 Boil Water Notices have been rescinded.

Wastewater Facilities (as of 10:00 am)

- 8 are not operational.

TCEQ will continue to provide technical assistance to these systems until they can return to normal operations. TCEQ has established a phone bank to help Public Water Systems find available laboratories to analyze samples.

Approximately 94 Drinking Water Accredited labs are qualified to run bacteriological samples. TCEQ has requested assistance from EPA to address widespread Public Water System outages. Three mobile labs have been deployed to assist with bacteriological analysis.

Ambient Monitoring Stations: TCEQ is conducting handheld monitoring along industrial corridors in Houston, Beaumont, and Corpus Christi to assess air quality. Air monitoring is being conducted by regional TCEQ staff to monitor for volatile organic compounds, lower explosive level, carbon monoxide, oxygen levels, sulfur dioxide, hydrogen sulfide, in addition to other compounds on an as needed basis. The Rapid Assessment survey van deployed Sunday afternoon and will continue surveying communities in the Beaumont, Port Neches, and Port Arthur areas. [TCEQ's SMART vans conducted surveys in the Corpus industrial areas, Texas City, Milby Park and Manchester neighborhoods in Houston.](#)

Consistent with the Governor's Proclamation of February 12, 2021, the TCEQ requested written approval for the suspension of the rules that may prevent, hinder, or delay necessary actions needed to respond to the severe winter weather event. A full list may be found at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

TCEQ has created a Severe Cold Weather Event Response webpage to provide assistance at <https://www.tceq.texas.gov/response/temporary-suspension-of-rules-due-to-severe-weather>.

Volunteer Organizations Active in Disasters (VOAD):

American Red Cross (ARC):

Mass Care-Sheltering and Warming Centers: Due to significant warming trends across the State and power restoration, several Warming Centers closed Saturday and Sunday.

[Overnight congregate shelter population: 37 \(this is a decrease of 43 from yesterday\)](#)

Mass Care-Feeding: ARC provided 3,920 meals and 13,073 snacks.

Mass Care-Distribution of Emergency Supplies

- [Distributed 60,260 relief items to the community](#)
- [Supplied 21 pallets of drinking water to Galveston County](#)
- [Supplied 22 pallets of drinking water to Comfort, TX Fire Station](#)
- [Supported Corpus Christi by procuring 20 pallets of drinking water through a partner](#)
- [Supplied 4 trailer loads of drinking water \(approximately 88 pallets\) to Bexar County](#)
- [Supporting drinking water requests to Dallas](#)
- [Supporting drinking water requests to Austin](#)

Individual Disaster Care Services: ARC's team of health professionals, mental health workers, and spiritual care volunteers are activated providing support to 955 clients to date.

Coordination with Government Partners: ARC is partnering with their government officials virtually at EOC locations in affected counties, State, and FEMA Region 6.

Texas Baptist Men (TBM): Texas Baptist Men has “stood up” an IMT at the Disaster Operations Center (DOC) in Dallas to help coordinate the response to the widespread damage caused by the winter storms. Request for assistance, including Flood Recovery, Shower/Laundry, Feeding, and bottled water are being received in the DOC and then transmitted to the appropriate teams around the state. TMB is partnering with many churches to meet the varied needs around the state.

- Total Volunteer Days: 137
- Volunteer Hours: 661
- Total Meals: 80
- Showers: 149
- Laundry: 104
- Bottles of Water Delivered: 3,840

STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAMUS TFS	DDC Support Crew	8	4	Assigned	DDC 3
TAMUS TFS	TFS Liaison	1	1	Assigned	Uvalde and Zavala Counties
TAMUS TFS	TFS Liaison	1	1	Assigned	Gillespie County
TAMUS TFS	Dozer Operations	5	7	Demobilized	Fredericksburg
TAMUS TFS	Delivery Drivers	10	5	Assigned	DDC 4A
TAMUS TFS	Delivery Drivers	2	2	Assigned	DDC 6
TAMUS TFS	DDC Support Team	2		Assigned	DDC 6
TAMUS TFS	FLOP	2		Assigned	DDC 6
TAMUS TFS	DDC Support Team	3		Assigned	DDC 7
TAMUS TFS	Short Plans Team	4		Assigned	DDC 4B
TAMUS TFS	RSA Support Team	2		Assigned	Fort Worth
TAMUS TFS	RSA Support Team	24		Assigned	Spring

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TAMUS TFS	RSA Support Team	3		Assigned	Seguin
TAMUS TFS	RSA Support Team	2		Assigned	Dallas
TAMUS TFS	ESF 4 Representatives	4		Assigned	Austin/SOC
TAMU TFS	Commodities Distribution	1		Assigned	Austin/SOC
TAHC	SOC Representative	1		Assigned	Austin
TAHC	Office Staff	6		Available	Virtual
TAHC	Regional Mgmt.	18		Available	Statewide
HHSC	SOC Liaisons	2	0	Assigned	RSOC
TMD	Winter Weather MRP	16	5	Assigned	Amarillo
TMD	Winter Weather MRP	19	4	Assigned	Wichita Falls
TMD	Winter Weather MRP	16	6	Assigned	Dallas / Ft. Worth
TMD	Winter Weather MRP	14	5	Assigned	Abilene
TMD	Winter Weather MRP	16	6	Assigned	Waco
TMD	Winter Weather MRP	10	4	Assigned	Tyler
TMD	TMD Military District Coordinator	22		Assigned	Statewide
TMD	Warming Center Support	82		Activated	Various
TMD	JOC LNO's	4		Assigned	Various
TMD	Warming Center Support	0		Released	Nacogdoches
TMD	Brazos Valley Food Bank	0		Assigned	Bryan
TMD	Air Operation Center	1		Assigned	Austin
TMD	Air Lift MRPs 3X	54	3	Assigned	Grand Prairie
TMD	Rotary Wing Mixed	84	6	Assigned	Austin
TMD	Rotary Wing Mixed	56	4	Assigned	San Antonio
TMD	Rotary Wing Mixed	42	3	Assigned	Dallas
TMD	Support Winter Weather	568	80	Activated	Statewide
TMD	BNMC CSSB	83		Assigned	Dallas

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
TMD	GTC1 + GTP10A	77		Assigned	
TMD	GTC2	66		Assigned	
TMD	GTC3	60		Assigned	
TMD	GTC4	42		Assigned	
TMD	GTC5	39		Assigned	
TMD	GTC6	52		Assigned	
TMD	GTC7	27		Assigned	
TMD	GTC8	30		Assigned	
TMD	GTC9	30		Assigned	
TMD	GTP12a	24		Assigned	
TMD	GTP13	20		Assigned	
TMD	GTP14	27		Assigned	
TMD	GTP	20		Assigned	
TMD	Commodity Distribution	66		Activated	San Antonio
TMD	POD Operations	15		Activated	Houston
TMD	POD Operations	15		Activated	Caldwell County
TMD	POD Operations	30		Activated	Navarro County
TMD	Call Center	34		Assigned	Austin/SOC
TMD	Assessment Teams	135		Activated	Statewide
TMD	POD Operations	14		Activated	Glenn Heights
TMD	POD Operations	0		Activated	Wichita Falls
TMD	POD Operations	0		Activated	San Antonio
TXDPS	SOC Liaison	2	2	Activated	Austin
TXDPS	THP Troopers and Vehicles	2,211	2,211	Assigned	Statewide
TXDPS	THP Troopers and Vehicles	1,089	1,089	Demobilized	Statewide
TxDOT	SOC Liaison	3		Demobilized	Austin
TxDOT	Resources	5,626	1,259	Demobilized	Statewide
TxDOT	Contractors	137		Demobilized	Statewide
Texas Agrilife	SOC liaison	1		Assigned	Austin
Texas Agrilife	Administration	2		Assigned	College Station
Texas Agrilife	DAR Agents	18		Assigned	RSAs

FINAL COMMENTS: The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the TDEM webpage at:
<https://tdem.texas.gov/situation-reports/>

W. Nim Kidd, MPA, CEM

Chief – Texas Division of Emergency Management
Vice Chancellor for Disaster and Emergency Services
Texas A&M University System

<https://tdem.texas.gov/>

Twitter: @TDEM

(512) 424-2208 (24/7)